

NIOC2013
MEETING THE FUTURE



Van Startkwalificatie Naar IT Vakmanschap

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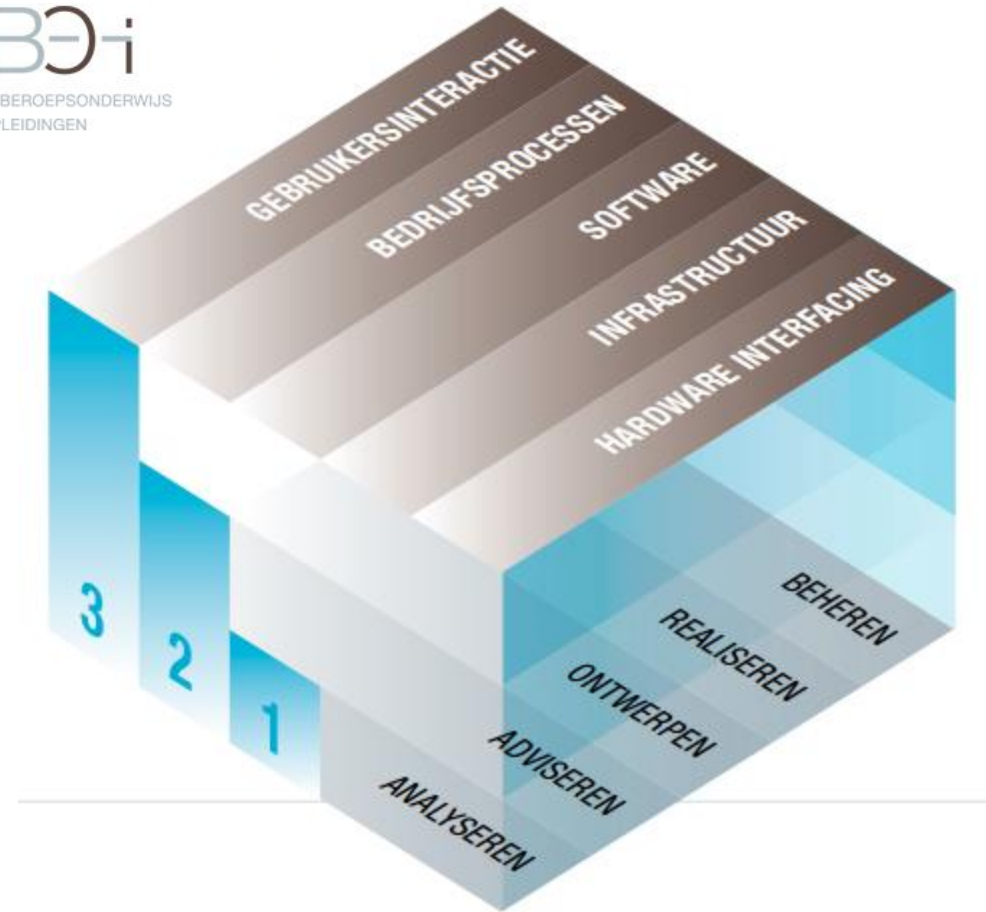


De startkwalificatie

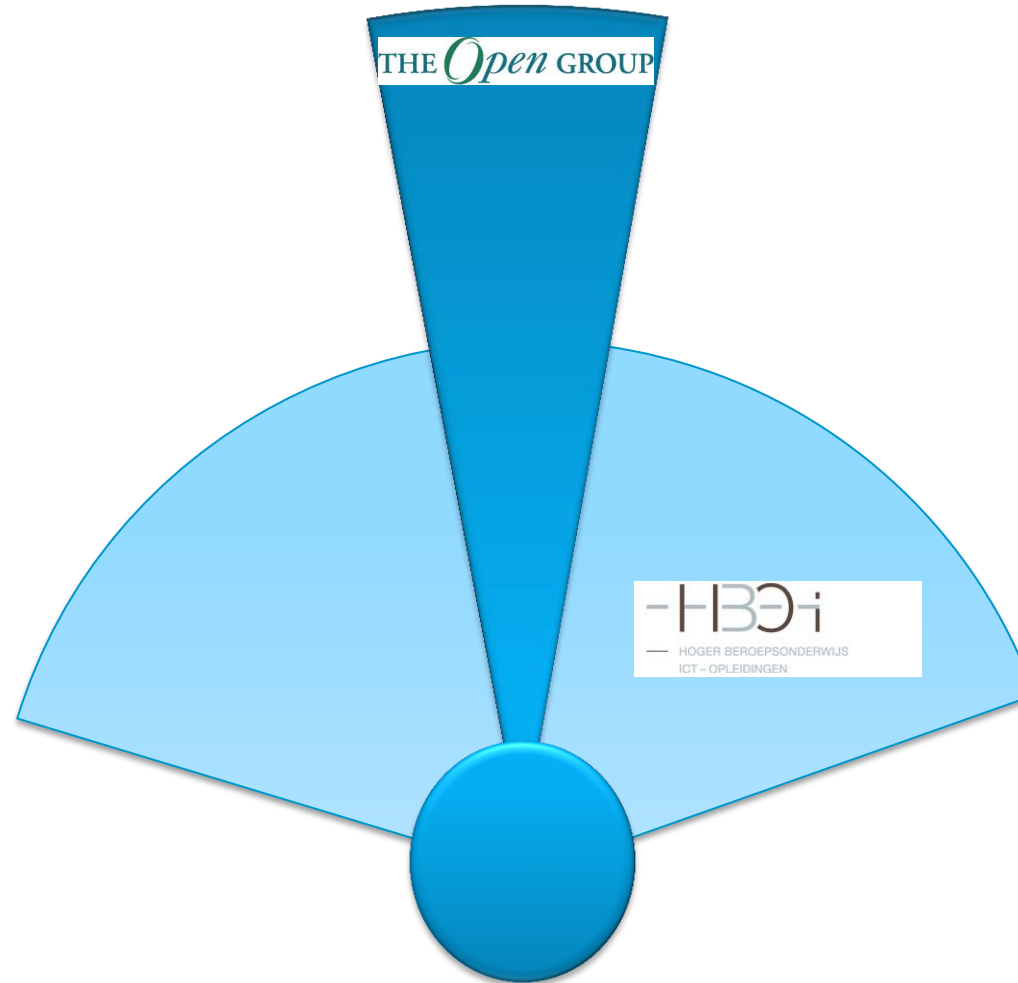


Kent drie dimensies

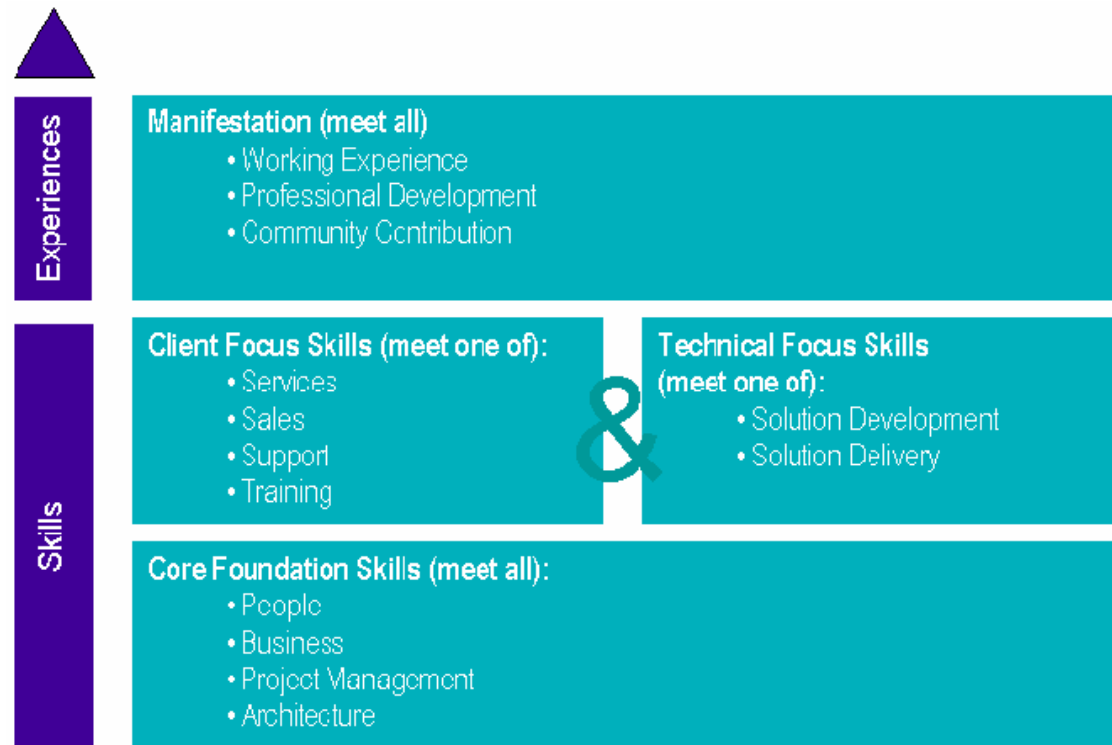
- Life cycle fases
- ICT-architectuurlagen
- Beheersingsniveau



Van generalist naar specialist



- Het Open Group model is gebouwd rond vakgebieden
- Architecture
- Business Analysis
- Application Development
- Packaged Application Implementation
- Data Integration
- Infrastructure Design
- Testing
- Business Information Management
- Service Management
- Security

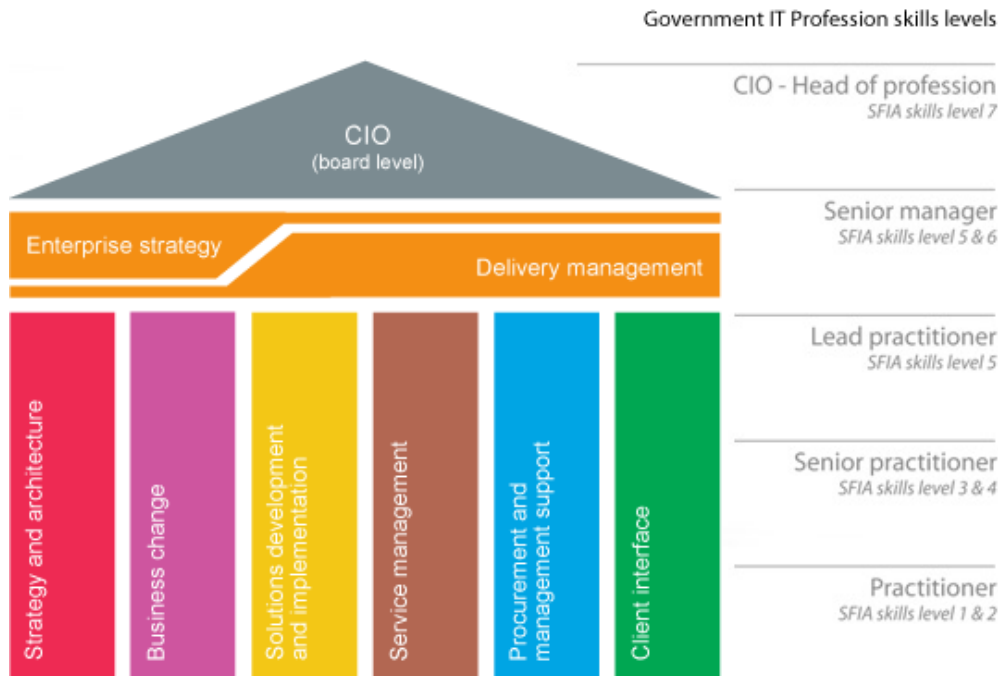


Het e-CF is opgebouwd vanuit vier dimensies:

- 5 competentiegebieden, afgeleid van de ICT bedrijfsprocessen
- 36 ICT-competenties verdeeld over de competentiegebieden
- 5 vaardigheidsniveaus
- voorbeelden van kennis en vaardigheden bij elke competentie

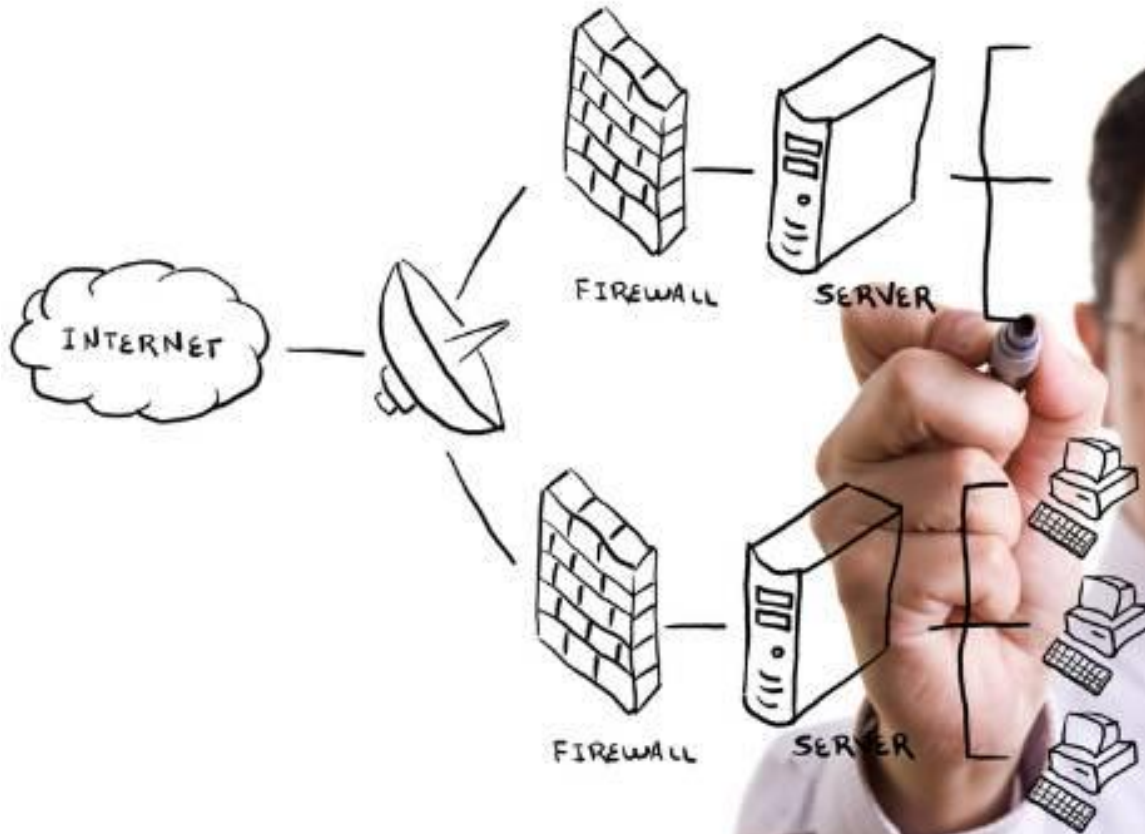
Dimension 1	Dimension 2	Dimension 3				
5 e-Comp. areas (A – E)	36 e-Competences identified	e-Competence proficiency levels e-1 to e-5, related to EQF levels 3-8				
		e-CF levels identified per competence				
		e-1	e-2	e-3	e-4	e-5
A. PLAN	A.1. IS and Business Strategy Alignment					
	A.2. Service Level Management					
	A.3. Business Plan Development					
	A.4. Product or Project Planning					
	A.5. Design Architecture					
	A.6. Application Design					
	A.7. Technology Watching					
	A.8. Sustainable Development					
B. BUILD	B.1. Design and Development					
	B.2. Systems Integration					
	B.3. Testing					
	B.4. Solution Deployment					
	B.5. Documentation Production					
C. RUN	C.1. User Support					
	C.2. Change Support					
	C.3. Service Delivery					
	C.4. Problem Management					
D. ENABLE	D.1. Information Security Strategy Development					
	D.2. ICT Quality Strategy Development					
	D.3. Education and Training Provision					
	D.4. Purchasing					
	D.5. Sales Proposal Development					
	D.6. Channel Management					
	D.7. Sales Management					
	D.8. Contract Management					
	D.9. Personnel Development					
	D.10. Information and Knowledge Management					
E. MANAGE	E.1. Forecast Development					
	E.2. Project and Portfolio Management					
	E.3. Risk Management					
	E.4. Relationship Management					
	E.5. Process Improvement					
	E.6. ICT Quality Management					
	E.7. Business Change Management					
	E.8. Information Security Management					
	E.9. IT Governance					

- Het SFIA model is gebouwd rond skills en gegroepeerd in categorieën

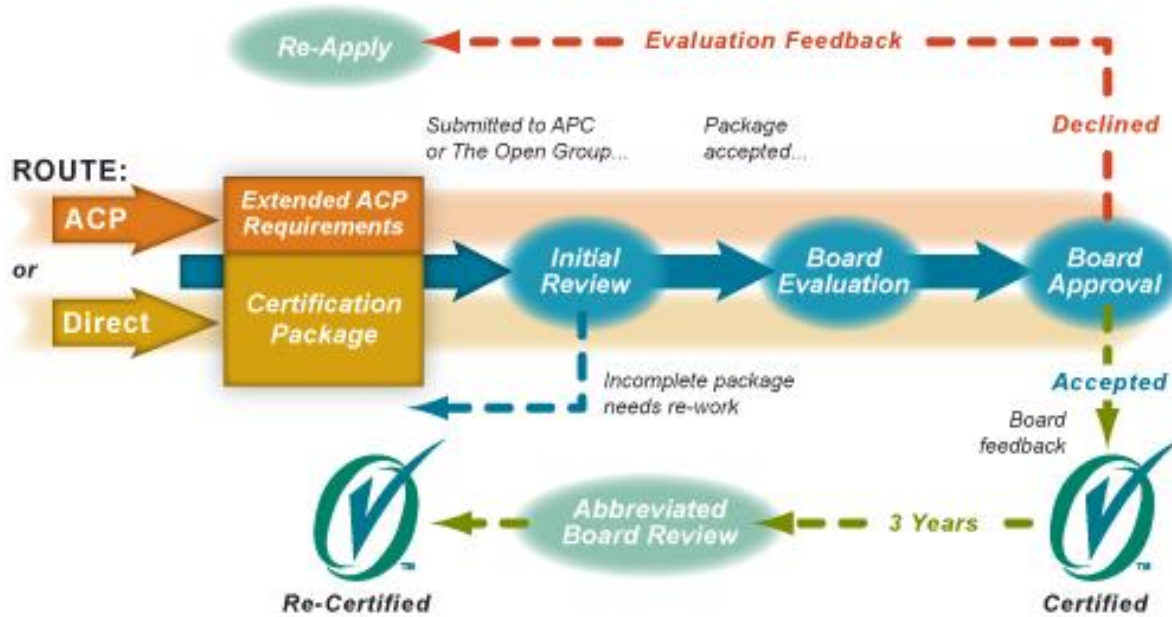


	1 Follow	2 Assist	3 Apply	4 Enable	5 Create, advise	6 Initiate, influence	7 Set strategy, inspire, realise
Strategy and architecture	Enterprise strategy	Information management (IM)		Information management (IM)		Information systems (IS) - data and IS/ID	
		Information security (ISCT)		Information security (ISCT)		Information systems (IS) - data and IS/ID	
		Information analysis (IMA)		Information analysis (IMA)		Information systems (IS) - data and IS/ID	
		Information control publishing (ICP)		Information control publishing (ICP)		Information systems (IS) - data and IS/ID	
Advice and guidance	Business strategy and planning	Research (SR)		Technical operations (TO)		Consulting (CN)	
		Innovation (IN)		Business process improvement (BPI)		Business process improvement (BPI)	
		Business risk management (BRM)		Business risk management (BRM)		Business risk management (BRM)	
		Business development (BD)		Business development (BD)		Business development (BD)	
Technical strategy and planning	Emerging technology monitoring (EMT)		Emerging technology monitoring (EMT)		Emerging technology monitoring (EMT)		
	Continuity management (CM)		Continuity management (CM)		Continuity management (CM)		
	Governance/development process improvement (GDI)		Governance/development process improvement (GDI)		Governance/development process improvement (GDI)		
	Organisational management (OM)		Organisational management (OM)		Organisational management (OM)		
Business change	Business change implementation	Project management (PM)		Project management (PM)		Project management (PM)	
		Business change management (BCM)		Business change management (BCM)		Business change management (BCM)	
		Business process re-engineering (BPE)		Business process re-engineering (BPE)		Business process re-engineering (BPE)	
		Business development (BD)		Business development (BD)		Business development (BD)	
Business change management	Change implementation plan (CIP)		Change implementation plan (CIP)		Change implementation plan (CIP)		
	Organisational analysis and implementation (OAI)		Organisational analysis and implementation (OAI)		Organisational analysis and implementation (OAI)		
	Benefits management (BM)		Benefits management (BM)		Benefits management (BM)		
	Business process re-engineering (BPE)		Business process re-engineering (BPE)		Business process re-engineering (BPE)		
Relationship management, skills management	Stakeholder relationship management (SRM)		Stakeholder relationship management (SRM)		Stakeholder relationship management (SRM)		
	Learning and development management (LDM)		Learning and development management (LDM)		Learning and development management (LDM)		
	Learning delivery (LD)		Learning delivery (LD)		Learning delivery (LD)		
	Learning and talent innovation (LTI)		Learning and talent innovation (LTI)		Learning and talent innovation (LTI)		
Talent development and implementation	Human resources (HR)		Human resources (HR)		Human resources (HR)		
	Systems analysis of management (SAM)		Systems analysis of management (SAM)		Systems analysis of management (SAM)		
	Systems design (SD)		Systems design (SD)		Systems design (SD)		
	Systems implementation (SI)		Systems implementation (SI)		Systems implementation (SI)		
Human factors	User experience (UX)		User experience (UX)		User experience (UX)		
	Systems integration (SI)		Systems integration (SI)		Systems integration (SI)		
	Peripherals integration (PI)		Peripherals integration (PI)		Peripherals integration (PI)		
	Systems integration (SI)		Systems integration (SI)		Systems integration (SI)		
Realisation and integration	Systems integration (SI)		Systems integration (SI)		Systems integration (SI)		
	Peripherals integration (PI)		Peripherals integration (PI)		Peripherals integration (PI)		
	Systems integration (SI)		Systems integration (SI)		Systems integration (SI)		
	Peripherals integration (PI)		Peripherals integration (PI)		Peripherals integration (PI)		
Service strategy	Service strategy (SS)		Service strategy (SS)		Service strategy (SS)		
	Service design (SD)		Service design (SD)		Service design (SD)		
	Service management (SM)		Service management (SM)		Service management (SM)		
	Service operations (SO)		Service operations (SO)		Service operations (SO)		
Service design	Service design (SD)		Service design (SD)		Service design (SD)		
	Service management (SM)		Service management (SM)		Service management (SM)		
	Service operations (SO)		Service operations (SO)		Service operations (SO)		
	Service strategy (SS)		Service strategy (SS)		Service strategy (SS)		
Service management	Service management (SM)		Service management (SM)		Service management (SM)		
	Service operations (SO)		Service operations (SO)		Service operations (SO)		
	Service strategy (SS)		Service strategy (SS)		Service strategy (SS)		
	Service design (SD)		Service design (SD)		Service design (SD)		
Service operations	Service operations (SO)		Service operations (SO)		Service operations (SO)		
	Service management (SM)		Service management (SM)		Service management (SM)		
	Service strategy (SS)		Service strategy (SS)		Service strategy (SS)		
	Service design (SD)		Service design (SD)		Service design (SD)		
IT operations	IT operations (ITOP)		IT operations (ITOP)		IT operations (ITOP)		
	Service management (SM)		Service management (SM)		Service management (SM)		
	Service operations (SO)		Service operations (SO)		Service operations (SO)		
	Service strategy (SS)		Service strategy (SS)		Service strategy (SS)		
Procurement and management support	Supply management (SM)		Supply management (SM)		Supply management (SM)		
	Procurement (PR)		Procurement (PR)		Procurement (PR)		
	Contract management (CM)		Contract management (CM)		Contract management (CM)		
	Risk management (RM)		Risk management (RM)		Risk management (RM)		
Quality and performance	Quality assurance (QA)		Quality assurance (QA)		Quality assurance (QA)		
	Quality checks (QC)		Quality checks (QC)		Quality checks (QC)		
	Conformance review (CR)		Conformance review (CR)		Conformance review (CR)		
	Technology audit (TA)		Technology audit (TA)		Technology audit (TA)		
Client interface	Sales and marketing (SM)		Sales and marketing (SM)		Sales and marketing (SM)		
	Sales (S)		Sales (S)		Sales (S)		
	Account management (AM)		Account management (AM)		Account management (AM)		
	Client support (CS)		Client support (CS)		Client support (CS)		

Wat kun je hiermee ?



Certificering



EVC staat voor ErVaringsCertificaat

Maar ook voor
Erkenning **Ver**worven **Co**mpetenties
Eerder **Ver**worven **Co**mpetenties

Het is een;

- Door de Nederlandse overheid erkende rapportage van de bewezen competenties van een deelnemer volgens een marktconforme beroepskwalificatie.
- Aanbeveling voor verdere ontwikkeling binnen het vakgebied.
- Verwijzing naar portfolio en bewijzen

Ervaringscertificaat

[plaats hier het logo van de aanbieder]

EVC-rapportage

Gegevens EVC aanbieder

Naam organisatie

Adres organisatie

Plaats organisatie

Nummer EVC-rapportage

Naam assessor

Naam assessor 2 (indien van toepassing)

Datum afgifte:

Gegevens kandidaat

Achternaam kandidaat:

Voornaam / voornamen kandidaat (voluit):

Geboortedatum:

Geboorteplaats:

Loopbaandoel van de kandidaat

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Conclusie

.....

Aanbevelingen

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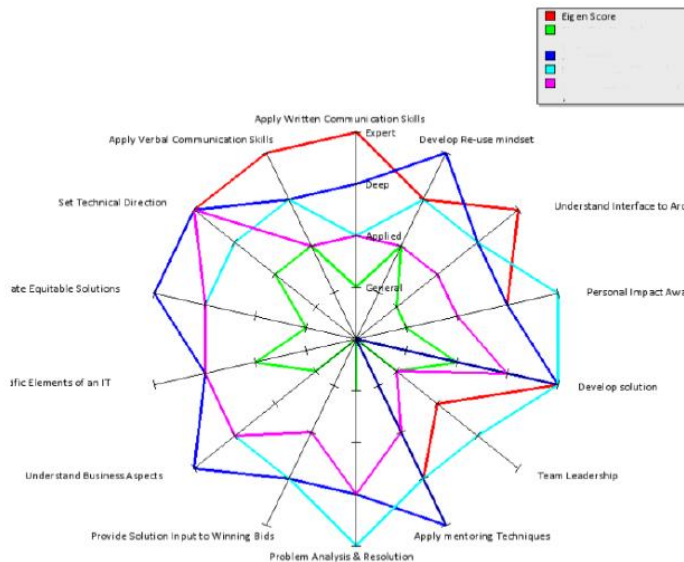
→ Versie 1 juli 2008
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EVP staat voor ErVarings Profiel

Het is;

- Een zelfstandig uit te voeren 360 graden assessment op basis van een marktconforme beroepskwalificatie
- Een rapportage van de competenties van een deelnemer
- Een ontwikkeladvies over de nog te ontwikkelen competenties
- Een eventuele eerste opstap naar een ErVarings Certificaat (EVC)





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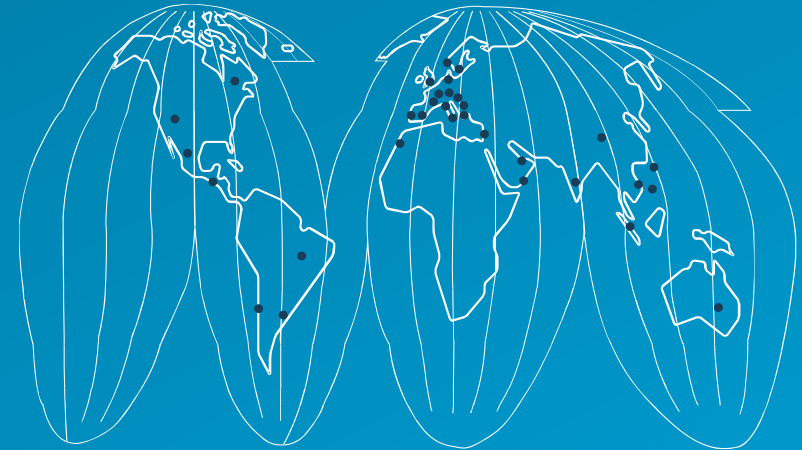
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